

To,

Date: 22/02/2018

**SAP Global Logistics**

303 & 304, 3<sup>rd</sup> Floor

Pujit Plaza Premises Co-op Soc.,

Plot No:67, Sec-11, CBD Belapur

Navi Mumbai - 400614

**Dear Sir/Madam,**

We would like to say many many thanks for the quality of services provided by your company to our organization towards logistics, warehousing & Customs clearance , refunds & other operational issues with required ethical & compliance manner . We sincerely appreciate your efficient, gracious/polite customer service, the level of detail and accountability you have handled on each shipment, and the way you conduct business as a whole.

SAP Global is also focusing on providing advanced information system. This has helped us in reducing clearance time & removing communication gap in reporting to our clients. They have also helped us getting our SVB refund which was pending since long (from 2004). Also, they have helped us getting LUT Bond extension in time.

We have and would like to continue to recommend your services to other companies and our contacts. Our team is satisfied with your way of working, knowledge at Customs rules, processes & act etc. , and we look forward to continuing the same for long term/forever.

The company has achieved a respectable brand loyalty and created a niche for itself in logistics & Customs jobs by providing consistent level of services by your company.

Thanking you,

Yours faithfully,

  
Rajeev Kumar Balyan

(For DSM Sinochem Pharmaceuticals India Pvt. Limited)

